


















## Guide to Free Legal Help on the Central Coast

Legal issue	Services
 <p><b>Fines</b></p> <ul style="list-style-type: none"> <li>• Having trouble paying your fines?</li> <li>• Is your license suspended due to unpaid fines?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Community Legal Centre</li> <li>• Aboriginal Legal Service (NSW/ACT)</li> </ul>
 <p><b>Violence</b></p> <ul style="list-style-type: none"> <li>• Feeling unsafe at home or elsewhere?</li> <li>• Have you been a victim of violence, physical assault, or sexual assault?</li> <li>• Need advice about victims support or compensation?</li> <li>• Has an ADVO been made to protect you?</li> <li>• Has an ADVO been made against you?</li> </ul>	<ul style="list-style-type: none"> <li>• Community Legal Centre</li> <li>• Legal Aid NSW DVU (Domestic Violence Only)</li> <li>• Legal Aid NSW RYSS Clinic</li> </ul>
 <p><b>Family</b></p> <ul style="list-style-type: none"> <li>• Separating and don't know what to do?</li> <li>• Need help to see your kids or grandkids?</li> <li>• Trouble getting or paying child support?</li> <li>• Has DCJ contacted you?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Community Legal Centre</li> <li>• Aboriginal Legal Service (NSW/ACT)</li> <li>• Legal Aid EIU</li> <li>• Legal Aid NSW DVU</li> </ul>
 <p><b>Money</b></p> <ul style="list-style-type: none"> <li>• Having trouble paying your bills?</li> <li>• Being hassled by a debt collector?</li> <li>• Having trouble paying your mortgage?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Community Legal Centre</li> <li>• Financial Rights Legal Centre</li> <li>• Financial Counsellor</li> </ul>
 <p><b>Goods and services</b></p> <ul style="list-style-type: none"> <li>• Signed a contract you can't afford?</li> <li>• Does someone owe you money?</li> <li>• Unhappy with goods or services you purchased?</li> <li>• Crashed your car and not insured? (Community Legal Centre only)</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Community Legal Centre</li> </ul>

Legal issue	Services
 <p><b>Crime</b></p> <ul style="list-style-type: none"> <li>• Do the police want to talk to you?</li> <li>• Have to go to court?</li> <li>• Worried about your bail conditions?</li> <li>• Lost your license and need it back?</li> </ul>	<ul style="list-style-type: none"> <li>• Community Legal Centre</li> <li>• Aboriginal Legal Service (NSW/ACT)</li> <li>• Legal Aid NSW (18+)</li> <li>• Legal Aid NSW RYSS Clinic (25 and under)</li> <li>• Justice Advocacy Service</li> </ul>
 <p><b>Housing</b></p> <ul style="list-style-type: none"> <li>• Have you received an eviction notice?</li> <li>• Can't get housing because something happened in a previous tenancy?</li> <li>• On a TICA blacklist?</li> <li>• Disagree with a decision by your landlord?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Central Coast Tenants Advice and Advocacy Service</li> <li>• Greater Sydney Aboriginal Tenants Advice and Advocacy Service</li> <li>• Office of Fair Trading</li> </ul>
 <p><b>Disasters</b></p> <ul style="list-style-type: none"> <li>• Were you impacted by bushfire, flood or storms?</li> <li>• Having trouble with your insurer?</li> <li>• Need help with a disaster payment?</li> <li>• Need help with temporary accommodation?</li> <li>• Rental property damaged in the disaster?</li> <li>• Need help replacing important documents?</li> </ul>	<ul style="list-style-type: none"> <li>• Community Legal Centre</li> <li>• Legal Aid NSW Disaster Response Legal Service</li> <li>• Financial Rights Legal Centre</li> </ul>
 <p><b>NDIS</b></p> <ul style="list-style-type: none"> <li>• Trouble with the NDIS?</li> <li>• Having issues with your plan or a service provider?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Community Legal Centre</li> </ul>
 <p><b>Centrelink</b></p> <ul style="list-style-type: none"> <li>• Unhappy with a Centrelink decision?</li> <li>• Do you owe Centrelink money?</li> <li>• Unsure if you are receiving the right payment?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Community Legal Centre</li> <li>• Welfare Rights Legal Centre</li> </ul>
 <p><b>Immigration</b></p> <ul style="list-style-type: none"> <li>• Is your partner threatening to cancel your visa?</li> <li>• Worried about your visa?</li> <li>• Want to apply for citizenship?</li> <li>• Want to sponsor a family member?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Immigration Advice and Rights Centre</li> </ul>
 <p><b>Employment</b></p> <ul style="list-style-type: none"> <li>• Hassles at work?</li> <li>• Not getting the correct pay?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Community Legal Centre</li> <li>• Aboriginal Legal Service NSW/ACT</li> </ul>

Legal issue	Services
<ul style="list-style-type: none"> <li>• Need help with a working with children check?</li> <li>• Have you been discriminated against at work?</li> <li>• Stopped work because you are sick or injured?</li> </ul>	<ul style="list-style-type: none"> <li>• Australian Centre for Disability Law (discrimination at work)</li> </ul>
 <p><b>Mental health and guardianship</b></p> <ul style="list-style-type: none"> <li>• Need help with a Tribunal application?</li> <li>• Unhappy with your Guardianship or Financial Manager?</li> <li>• Worried about your Power of Attorney?</li> </ul>	<ul style="list-style-type: none"> <li>• Community Legal Centre</li> <li>• Legal Aid NSW Elder Abuse Service</li> </ul>
 <p><b>Racism and unfair treatment</b></p> <ul style="list-style-type: none"> <li>• Have you been discriminated against, harassed or treated unfairly?</li> <li>• Need to make a complaint to the Australian Human Rights Commission or Anti-Discrimination NSW?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Community Legal Centre</li> <li>• Australian Centre for Disability Law</li> </ul>
 <p><b>Complaints about government authorities</b></p> <ul style="list-style-type: none"> <li>• Got a complaint about a government department?</li> <li>• Want to talk to someone about police?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Community Legal Centre</li> <li>• Aboriginal Legal Service (NSW/ACT)</li> </ul>

## Service contact details

### Community legal services

Service	Area	Contact details
Central Coast Community Legal Centre	Central Coast	(02) 4353 4988
Welfare Rights Legal Centre	NSW	(02) 9211 5300 Email: <a href="mailto:contact@welfarerights.org.au">contact@welfarerights.org.au</a> Online referral form: <a href="https://welfarerightscentre.org.au/get-advice/">https://welfarerightscentre.org.au/get-advice/</a>
Financial Rights Legal Centre	NSW	1800 844 949 (credit and debt) 1300 663 464 (insurance law)
Australian Centre for Disability Law	NSW	1800 800 708 (specialist service for people with disability)
Immigration Advice and Rights Centre	NSW	(02) 8234 0700 Online referral forms: <ul style="list-style-type: none"> <li>• <a href="https://iarc.org.au/help/">https://iarc.org.au/help/</a> (for clients/individuals)</li> </ul>

		<ul style="list-style-type: none"> <li>• <a href="https://iarc.org.au/referrals/">https://iarc.org.au/referrals/</a> (for referrers)</li> </ul>
--	--	---

## Legal Aid NSW services

Service	Area	Contact details
Gosford Office	Central Coast	<b>(02) 4324 5611</b>
Domestic Violence Unit (DVU)	NSW	<b>1800 979 529</b>
Early Intervention Unit (EIU)	NSW	<b>1800 551 589</b>
Work and Development Order (WDO) Service	Central Coast	<a href="mailto:wdo@legalaid.nsw.gov.au">wdo@legalaid.nsw.gov.au</a>
Elder Abuse Service	Central Coast	<b>(02) 4324 5611</b>
RYSS Young Person's Clinic (help with criminal issues, fines and ID for people aged 25 and under)	Central Coast	<b>(02) 4323 2374</b>
Youth Hotline (advice about contact with police and court for under 18s)	NSW	<b>1800 101 810</b> (9am–12am Monday–Friday and 24 hours on weekends)
Disaster Response Legal Service	NSW	<b>1800 801 529</b>

## Aboriginal Legal Service NSW/ACT

Service	Area	Contact details
Main advice line	NSW	<b>1800 765 767</b>
Fines Service	NSW	<a href="mailto:fines@alsnswact.org.au">fines@alsnswact.org.au</a>
Employment Service	NSW	<a href="mailto:civil@alsnswact.org.au">civil@alsnswact.org.au</a>

## Tenancy services

Service	Area	Contact details
Central Coast Tenancy Advice and Advocacy Service	Central Coast	<b>(02) 4353 5515</b>
Greater Sydney Aboriginal Tenants Service	Central Coast	<b>(02) 9833 3314</b>
The Office of Fair Trading	NSW	<b>13 32 20</b>

## Financial counselling services

Service	Area	Contact details
Central Coast Regional Financial Counselling Service	Central Coast	<b>(02) 4329 4477</b>

Bara Barang Aboriginal Financial Counselling Service	Central Coast	(02) 4312 5133
--	---------------	----------------

## The Justice Advocacy Service

The Justice Advocacy Service can help people with cognitive impairment who are the victim of a crime, who witness a crime, or who are suspected of committing a crime.	Area	Contact details
	Central Coast	(02) 9265 6300 (9am – 5pm Mon – Fri) 1300 665 908 (24/7)

## LawAccess NSW

<p>Can't see your problem listed here? Don't know where to start? Give Law Access NSW a call.</p> <p>LawAccess NSW is a free information service run by Legal Aid NSW. They provide legal information and referrals for people with a legal problem in NSW and can connect you with the legal information you need over the phone, through webchat or online.</p>	Area	Contact details
	Statewide	1300 888 529 <a href="http://www.lawaccess.nsw.gov.au">www.lawaccess.nsw.gov.au</a>